# CHILDREN'S BOARD OF HILLSBOROUGH COUNTY REGULAR BOARD MEETING OCTOBER 28, 2021 ~ 3:00 PM AGENDA

MISSION: The Children's Board invests in partnerships and quality programs to support the success of all children and families in Hillsborough County.

### CONFERENCE CALL

Conference Line: 1-813-515-8094 Access Code: 479 204 397#

| CALL TO ORDER                       | A. Mayts  |
|-------------------------------------|-----------|
| Attendance Verification             | K. Austin |
| Quorum Verification                 | A. Mayts  |
| Invocation and Pledge of Allegiance | A. Mayts  |

### PUBLIC COMMENT A. Mayts

The Children's Board of Hillsborough County welcomes comments from the public. Those who wish to address the Board may do so at this time. Those addressing the Board should state their full name and affiliation for the official record. In the interest of time, we ask that one person be designated to speak on behalf of a constituency and that all comments are limited to three (3) minutes.

### **EXECUTIVE DIRECTOR DISCLOSURE**

K. Parris

### **PROVIDER PRESENTATIONS**

M. Negron

• Summer Passports – Straz Center

A. Santana

### **ACTION ITEMS**

Approval; September 27, 2021 Regular Board Meeting Minutes
 Approval; September 27, 2021 Final TRIM Hearing Minutes
 Approval: Obligate Emergency Funding to contract for Healthy Steps Program
 M. Negron

Services at USF Health Park Pediatrics

### REPORTS/PRESENTATIONS

1. Executive Director Reports

K. Parris

- A. Activities September 28, 2021 October 28, 2021
- B. ONE Hillsborough
- C. Healthcare Space Open Enrollment/FRC
- D. Virus Simulator Update

2. Programs Reports M. Negron

3. Human Resources Report J. Houser

- Introduction of Nicole Bates, Payroll Manager

4. Quarter 4 Strategic Plan Report T. James

### **OLD/NEW BUSINESS**

### **ATTACHMENTS**

- 1. Contract Signature Logs (ASO, Programs, Vendors)
- 2. FY 2021/2022 Operational Strategic Plan
- 3. Good News!
- 4. Outreach Events Calendar

# **IMPORTANT DATES TO REMEMBER**

# **November**

| Board Executive/Finance Committee | November 4, 2021 | 12:00 PM |
|-----------------------------------|------------------|----------|
|                                   |                  |          |

Regular Board Meeting November 18, 2021 3:00 PM

# **December - NO MEETINGS**

# **Ianuary**

| Board Executive/Finance Committee | January 13, 2022  | 12:00 PM |
|-----------------------------------|-------------------|----------|
| Regular Board Meeting             | January 27, 2022  | 3:00 PM  |
|                                   | <u>February</u>   |          |
| Board Executive/Finance Committee | February 10, 2022 | 12:00 PM |
| Regular Board Meeting             | February 24, 2022 | 3:00 PM  |
|                                   |                   |          |

# <u>March</u>

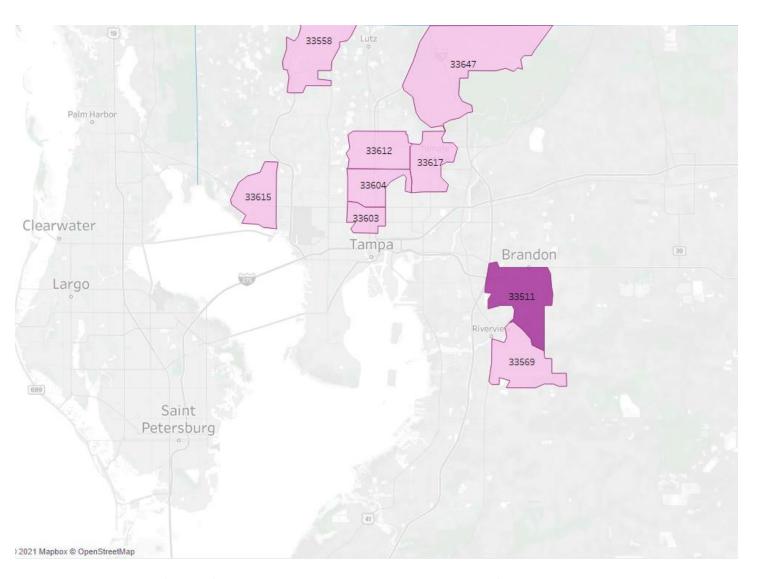
| Board Executive/Finance Committee | March 10, 2022 | 12:00 PM |
|-----------------------------------|----------------|----------|
| Regular Board Meeting             | March 24, 2022 | 3:00 PM  |

### Children's Board of Hillsborough County

Agency: Straz Center for the Performing Arts

Program: 2021 Passport Program

Number of Participants Served by Zip Code : June 1st – July 23rd, 2021



Participants by Zip Code

1 2

Map prepared by Children's Board of Hillsborough County. The map color shows the number of participants served by zip code. Map based on 10 participants served in the Straz Center Summer Passport program.



# SUMMER PASSPORT PATEL CONSERVATORY SUMMER CAMP

# The Mission

The Patel Conservatory provides the finest performing arts training in an inspirational setting.

# The Vision

The Patel Conservatory gives students the tools to: dream, reach, discover and create the performing arts; integrate them into everyday life; and contribute to the community.

The Patel Conservatory has received accreditation status from the Southern Association of College and Schools Council on Accreditation and School Improvement (SACS CASI) under the division of Cognia.

Program point of contact: Alice C. Santana, Alice.Santana@strazcenter.org
Contract point of contact: Donna McBride, Donna.McBride@strazcenter.org





The Patel Conservatory offers K-12 summer camps and classes to students from the Tampa Bay Area and beyond.

Typically, more than 100 summer camps and classes from beginning to excellence in music, theater and dance are offered. These vary from one-week, full day, and half day offerings to weekly classes and multi-week intensives.

Services are delivered at the Patel Conservatory, a 45,000 square foot facility on the Straz Center campus.

The Straz Center has been a recipient of the Summer Passport grants in 2019 and 2021.

# HOW DO WE DO IT?



12 slots offered, 10 students served

# **Enrolled Camps:**

- June 1 4: A Week at the Movies
- June 28 July 2: Sitcom
   Showdown & Mouse Ears
   on Broadway
- July 19 23: World Tour
   Tune & Laugh Lab

# **OUTCOMES**

# Service Level Goal vs. Service Level to Date

|        | Projected | Actual |
|--------|-----------|--------|
| Week 1 | 4         | 3      |
| Week 2 | 4         | 2      |
| Week 3 | 4         | 2.75   |

Objective: Provide access for up to 12 slots up to two weeks per child to Straz Center for Performing Arts camp through CBHC Summer Passports

Outcome achieved at 83% - 10/12 youth enrolled in camp

42% response rate on parent surveys

- Of those who responded, every single one indicated that they would like to return
- They strongly agreed that they felt safe in our spaces
- One identified a new skill, folly work, that they would not have known otherwise





# THANK YOU FOR YOUR CONTINUED SUPPORT OF OUR SUMMER PROGRAMS!

# CHILDREN'S BOARD OF HILLSBOROUGH COUNTY REGULAR BOARD MEETING SEPTEMBER 27, 2021 ~ 3:30 PM MEETING MINUTES

| Subject  | Regular Board Meeting                            |                   | Date Se                 |                         | September 27, 2021 |  |
|--|--|-------------------|-------------------------|-------------------------|--------------------|--|
| Facilitator  | Andy Mayts, Chair                                |                   | <b>Meeting Time</b>     | eeting Time 3:30 PM     |                    |  |
| Location   | Access Code: 479 204 397#<br>1002 East Palm Ave. |                   | Actual<br>Meeting Time  | 3:30 PM - 4:13 PM       |                    |  |
|  |  |                   | Adjourned               | 4:1                     | 13 PM              |  |
|  | Andy Mayts, Chair Mega                           |                   | n Proulx Dempsey        |                         | Ed Narain          |  |
| <b>Board Member</b>  | Board Member Robin DeLaVergne, Vice-Chair Gwer   |                   | n Myers                 |                         | Katherine Essrig   |  |
| Attendance   | _  |                   | n Gray                  |                         | Sarah Naumowich    |  |
|  |  |                   |                         | Addison Davis - absent  |                    |  |
| Kelley Parris, Executive Director Maria Negron, CBHC Staff |  |                   | Jamie Robe, свис Staff  |                         |                    |  |
|  |  | Scott, CBHC Staff |                         | Trish James, CBHC Staff |                    |  |
| Attendees  | David Hadris, abite board Actorney               |                   | Na Williams, CBHC Staff |                         |                    |  |

|      | SUMMARY                                       |   |  |  |  |  |
|------|---|---|--|--|--|--|
| No.  | Topic   | Highlights  |  |  |  |  |
| I    | CALL TO ORDER                                 | A. Mayts called the meeting to order at 3:30 PM.  |  |  |  |  |
|      |   | A. Mayts led the Invocation and Pledge of Allegiance.   |  |  |  |  |
|      |   | A. Mayts led the installation of new Board Member, Sarah Naumowich.   |  |  |  |  |
|      | PUBLIC COMMENT                                | A. Mayts called for Board attendance verification.  |  |  |  |  |
|      |   | A. Mayts called for Public Comment; there was none.   |  |  |  |  |
| II.  | PROVIDER<br>PRESENTATION                      | J. Resnick introduced the 2021 Social Enterprise Competition winner, Zoe's Story. Dr. Tekeisha Zimmerman, Executive Director, provided background on the Writing Warriors Wellness App and an update since they were awarded. |  |  |  |  |
| III. | ACTION ITEMS                                  |   |  |  |  |  |
|      | 1. 8-26-2021 Regular<br>Board Meeting Minutes | A. Mayts and guest, Zoe requested approval of the August 26, 2021 Regular Board Meeting minutes.  |  |  |  |  |
|      | Motion (1)                                    | Motion by Megan Dempsey to approve the August 26, 2021 Regular Board Meeting minutes; second by Katherine Essrig. Motion carried (9-0).   |  |  |  |  |
|      | 2. 9-16-2021<br>Preliminary TRIM              | A. Mayts requested approval of the September 16, 2021 Preliminary TRIM Hearing Meeting minutes.   |  |  |  |  |
|      | Hearing Minutes  Motion (2)                   | Motion by Katherine Essrig to approve the September 16, 2021 Preliminary TRIM Hearing Meeting minutes; second by Gwen Myers. Motion carried (9-0).  |  |  |  |  |

|     | SUMMARY  |   |  |  |  |
|-----|--|---|--|--|--|
| No. | Topic  | Highlights  |  |  |  |
|     | 3. Approval to Release<br>the Request for<br>Proposal (RFP) for<br>Level (3) Leading Grant       | <ul> <li>M. Negron requested approval to release an RFP in September 2021 for a Level (3) Leading Grant to support Art Programming for children.</li> <li>Total Allocation not to exceed \$125,000;</li> <li>Funding would span February 1, 2022 through September 30, 2022;</li> </ul>   |  |  |  |
|     | Motion (3)   | Motion by Lynn Gray to approve the Release of an RFP for a Level (3) Leading Grant for Art Programming; second by Frank Prado. Motion carried (9-0).  |  |  |  |
|     | 4. Approval to Release<br>the Request for<br>Proposals (RFPs) for<br>Level (3) Leading<br>Grants | <ul> <li>M. Negron requested approval to release RFPs in January 2022 for Level (3) Leading Grants for 2023.</li> <li>Total Allocation not to exceed \$1,000,000;</li> <li>Funding would span October 1, 2022 through September 30, 2023;</li> <li>Most current Leading grants will end according to the grant period on September 30, 2022 for a total of \$213,673;</li> <li>This release will add \$786,327 in available funds for Leading Grants;</li> <li>Leading Grants are contractually obligated to meet at least three (3) agreed upon measurable outcomes annually.</li> </ul>         |  |  |  |
|     | Motion (4)   | Motion by Megan Dempsey to approve the Release of RFPs for Level (3) Leading Grants for 2023; second by Gwen Myers. Motion carried (9-0).   |  |  |  |
|     | 5. Approval to Release<br>the Request for<br>Proposals (RFPs) for<br>Level (2) Uniting Grants    | <ul> <li>M. Negron requested approval to release RFPs in November 2021 for Level (2) Uniting Grants.</li> <li>Total Allocation not to exceed \$15,000,000;</li> <li>Funding would span October 1, 2022 through September 30, 2023;</li> <li>Most current Uniting Grants will end according to the grant period on September 30, 2022 for a total of \$10,584,284;</li> <li>This release will add \$4,415,716 in available funds for Uniting Grants;</li> <li>Uniting Grants are contractually obligated to meet at least four (4) to six (6) agreed upon measurable outcomes annually.</li> </ul> |  |  |  |
|     | Motion (5)   | Motion by Katherine Essrig to approve the Release of RFPs for Level (2) Uniting Grants; second by Robin DeLaVergne. Motion carried (9-0).   |  |  |  |
|     | 6. Approval of Contract with Hillsborough County BOCC for Social Services  Motion (6)            | <ul> <li>R. Bacon requested approval of contract with Hillsborough County BOCC for Social Services Funds.</li> <li>Total Allocation not to exceed \$300,000.</li> <li>Funding would span October 1, 2021 through September 30,2022;</li> <li>Contract allows Administrative Services Organization (ASO) to administer Social Services funds for the Hillsborough County BOCC.</li> <li>Motion by Lynn Gray to approve the contract with Hillsborough County BOCC Social Services Funds. Second by Ed Narain. Abstention by Gwen Myers. Motion carried (8-0).</li> </ul>                           |  |  |  |
|     | 7. Approval of Contract<br>with Hillsborough<br>County BOCC for<br>Domestic Violence<br>Funds    | R. Bacon requested approval of contract with Hillsborough County BOCC for Domestic Violence Funds.  • Total Allocation not to exceed \$100,000.  • Funding would span October 1, 2021 through September 30,2022;  • Contract allows Administrative Services Organization (ASO) to administer Domestic Violence funds for the Hillsborough County BOCC.  |  |  |  |

|     | SUMMARY                                      |   |  |  |  |
|-----|--|---|--|--|--|
| No. | Topic  | Highlights  |  |  |  |
|     | Motion (7)                                   | Motion by Megan Dempsey to approve the contract with Hillsborough County BOCC for Domestic Violence Funds. Second by Katherine Essrig. Abstention by Gwen Myers. Motion carried (8-0).  |  |  |  |
|     | 8. Approval of Contract with Eckerd Connects | <ul> <li>R. Bacon requested approval of contract with Eckerd Connects.</li> <li>Total Allocation not to exceed \$648,390.</li> <li>Funding would span October 1, 2021 to June 30,2022;</li> <li>Contract allows Administrative Services Organization (ASO) to manage flexible funding for Eckerd Connects.</li> </ul> Motion by Gwen Myers to approve the contract with Eckerd Connects. Second by Lynn   |  |  |  |
|     | Motion (8)                                   | Gray. Abstention by Frank Prado. Motion carried (8-0).  |  |  |  |
|     | 9. Executive Director<br>Contract Extension  | D. Adams requested approval of the extension of the Executive Director's contract through September 30, 2023.   |  |  |  |
|     | Motion (9)                                   | Motion by Katherine Essrig to approve the extension of the Executive Director's contract through September 30, 2023; second by Robin DeLaVergne.  Motion carried (9-0).   |  |  |  |
| IV. | REPORTS                                      |   |  |  |  |
|     | 1. Executive Director<br>Reports             | K. Parris reported attending (30) significant meetings between August 26, 2021–September 27, 2021.  |  |  |  |
|     |  | One of the significant meetings with Hillsborough County involved the creation of an animated app to explain Covid-19 to children. The app would show how the virus was transmitted and explain the precautions recommended by the CDC.   |  |  |  |
|     |  | The following updates were provided by K. Parris regarding the Racial Equity Project:   |  |  |  |
|     |  | <ul> <li>G. Stewart has been meeting with community partners and will provide a report in November detailing those meetings;</li> <li>Meetings have occurred with HOST – the After-School Program in the identified zipcodes. The School Board has embraced the idea to provide enhanced programs in two schools per zip-code. The enhanced programs are anticipated to kick off in March 2022 after Spring break. Principals in the selected schools will select services from our vendor list to provide the enhancements.</li> </ul> |  |  |  |
|     | 2. Programs Reports                          | M. Negron provided brief updates on funding releases and the Part (II) Results and Recommendations for FY 2021.   |  |  |  |
| V.  | OLD/NEW BUSINESS                             | None.   |  |  |  |
| VI. | ADJOURNMENT                                  | The meeting adjourned at 4:13 PM  |  |  |  |

|    | MOTIONS  |
|----|--|
| 1. | Motion by Megan Dempsey to approve the August 26, 2021 Regular Board Meeting minutes; second by Katherine Essrig. Motion carried (9-0).  |
| 2. | Motion by Katherine Essrig to approve the September 16, 2021 Preliminary TRIM Hearing Meeting minutes; second by Gwen Myers. Motion carried (9-0).                                     |
| 3. | Motion by Lynn Gray to approve the Release of an RFP for a Level (3) Leading Grant for Art Programming; second by Frank Prado. Motion carried (9-0).                                   |
| 4. | Motion by Megan Dempsey to approve the Release of RFPs for Level (3) Leading Grants for 2023; second by Gwen Myers. Motion carried (9-0).  |
| 5. | Motion by Katherine Essrig to approve the Release of RFPs for Level (2) Uniting Grants; second by Robin DeLaVergne. Motion carried (9-0).  |
| 6. | Motion by Lynn Gray to approve the contract with Hillsborough County BOCC Social Services Funds. Second by Ed Narain. Abstention by Gwen Myers. Motion carried (8-0).                  |
| 7. | Motion by Megan Dempsey to approve the contract with Hillsborough County BOCC for Domestic Violence Funds. Second by Katherine Essrig. Abstention by Gwen Myers. Motion carried (8-0). |
| 8. | Motion by Gwen Myers to approve the contract with Eckerd Connects. Second by Lynn Gray. Abstention by Frank Prado. Motion carried (8-0).   |
| 9  | Motion by Katherine Essrig to approve the extension of the Executive Director's contract through September 30, 2023; second by Robin DeLaVergne. Motion carried (9-0).                 |

| READ AND APPROVED BY: |
|-----------------------|
|                       |
|                       |
| ANDREW MAYTS          |
| BOARD CHAIR           |

# CHILDREN'S BOARD OF HILLSBOROUGH COUNTY FINAL PUBLIC HEARING (TRIM) SEPTEMBER 27, 2021 AT 5:01 P.M.

| Subject Final Public Hearing (TRIM)   |  | Date     | September 27, 2021                        |                                  |                              |
|---|--|----------|---|----------------------------------|------------------------------|
| Facilitator   | Andy Mayts, Chair  |          | Meeting<br>Time                           | 5:01 PM to 5:07 PM               |                              |
| Location  | Children's Board of Hillsborough County<br>1002 East Palm Avenue<br>Tampa, Florida 33605 |          | Adjourned                                 | The meeting adjourned at 5:07 PM |                              |
| Board Member<br>Attendees   | Attendees Robin DeLaVergne, Vice Chair Kath  |          | gan Proulx Dem<br>herine Essrig<br>Narain | psey                             | Gwen Myer<br>Sarah Naumowich |
| Other AttendeesKelley Parris, Executive DirectorTrish JamesDavid Adams., Board AttorneyPaula ScottKristina Austin, RecorderGenet Stew |  | la Scott |   | Tonia Williams<br>Jamie Robe     |                              |

|      |                             | SUMMARY   |
|------|-----------------------------|---|
| No.  | Topic                       | Highlights  |
| I.   | CALL TO ORDER               | Andy Mayts, Chair, called the meeting to order at 5:01 PM.  |
|      | Quorum Verification         | A quorum was established with (8) eight Board members present.  |
|      | Pledge of Allegiance        | The Pledge of Allegiance was led by Andy Mayts, Chair.  |
| II.  | BOARD DISCUSSION            | <ol> <li>Mr. Mayts stated an operating millage rate of .4589 has been recommended, which is greater than the rolled-back rate of .4336 mills by 5.83%;</li> <li>This increase over the rolled-back rate is necessary in order to ensure Hillsborough County children (1) are healthy and safe, (2) are developmentally on track, (3) are ready to learn and succeed, and (4) have family support;</li> <li>In order to accomplish those outcomes in FY 2021 – 2022, the recommended budget includes \$9,070,000 of new unallocated program funding;</li> <li>Without an increase over the rolled-back millage rate, some of these new funding opportunities would not be possible, and the children of Hillsborough County would not be well served.</li> </ol> |
| III. | PRESENTATION OF RESOLUTIONS | A. Mayts requested D. Adams to verbally review the resolutions.  D. Adams stated for the record:  Two resolutions are to be considered; one to adopt the millage rate and the other to adopt the budget, both by separate votes.  D. Adams read Resolution Number 21/22-03; Resolution Adopting Final Millage Rate.  D. Adams read Resolution Number 21/22-04; Resolution Adopting Final Budget.  |

|     |  | SUMMARY   |
|-----|--|---|
| No. | Topic                                      | Highlights  |
| IV. | PUBLIC COMMENT                             | A. Mayts opened the floor for Public Comment.   |
|     |  | No one offered Public Comment.  |
| V.  | BOARD VOTE                                 | D. Adams advised that the Motion (A) on the Agenda is in order.   |
|     | Motion A (Millage Rate)  Motion B (Budget) | <ul> <li>A. IT IS MOVED THAT THE CHILDREN'S BOARD OF HILLSBOROUGH COUNTY, IN ORDER TO PROVIDE SERVICES TO OR ON BEHALF OF CHILDREN, ADOPT A TENTATIVE MILLAGE RATE OF .4589 WHICH IS GREATER THAN THE ROLLED-BACK RATE OF .4336 MILLS BY 5.83% AND ADOPT THE ATTACHED MILLAGE RATE RESOLUTION NUMBER 21/22-03.</li> <li>D. Adams advised that the Motion (B) on the Agenda is in order.</li> <li>B. IT IS MOVED THAT THE CHILDREN'S BOARD OF HILLSBOROUGH COUNTY, IN ORDER TO PROVIDE SERVICES TO OR ON BEHALF OF CHILDREN ADOPT A TENTATIVE BUDGET OF \$56,786,342 AND ADOPT THE ATTACHED BUDGET RESOLUTION NUMBER 21/22-04.</li> </ul>  |
|     | Motion A  Motion B                         | Motion by Ed Narain that the Children's Board of Hillsborough County, in order to provide services to or on behalf of children, adopt a final millage rate of .4589 which is greater than the rolled-back rate of .4336 mills by 5.83% and adopt the attached millage rate resolution number 21/22-03; second by Megan Proulx Dempsey. No discussion; motion carried (7-0) with an Abstention by Katherine Essrig.  Motion by Robin DeLaVergne that the Children's Board of Hillsborough County, in order to provide services to or on behalf of children adopt a final budget of \$56,786,342 and adopt the attached budget resolution number 21/22-04; second by Gwen Myers. No discussion; motion carried by unanimous vote (8-0). |
| VI. | ADJOURNMENT                                | No further business to discuss, the meeting adjourned at 5:07 PM.   |

|    | MOTIONS  |
|----|--|
| A. | Motion by Ed Narain that the Children's Board of Hillsborough County, in order to provide services to or on behalf of children, adopt a final millage rate of .4589 which is greater than the rolled-back rate of .4336 mills by 5.83% and adopt the attached millage rate resolution number 21/22-03; second by Megan Proulx Dempsey. No discussion; motion carried (7-0) with an Abstention by Katherine Essrig. |
| В. | Motion by Robin DeLaVergne that the Children's Board of Hillsborough County, in order to provide services to or on behalf of children adopt a final budget of \$56,786,342 and adopt the attached budget resolution number 21/22-04; second by Gwen Myers. No discussion; motion carried by unanimous vote (8-0).  |

| READ AND APPROVED BY: |
|-----------------------|
|                       |
| Andy Mayts, Chair     |





# Approval to Obligate Emergency Funding for HealthySteps Program

**Initiator:** Maria Negrón, Director of Programs

**Action:** Approval to Obligate Emergency Funding to contract for HealthySteps program

services at USF HealthPark Pediatrics.

**Date:** Regular Board Meeting, Thursday, October 28, 2021

### **Recommended Actions**

Approval to obligate Emergency Funding to the Healthy Start Coalition to provide HealthySteps program at USF HealthPark Pediatrics up to \$ 329,000 from November 1, 2021 through September 30, 2022 and an annualized amount of \$349,600.

### **Background**

- The Children's Board funded services to support the USF HealthPark Pediatric clinic, however, the Provider unexpectedly declined funding for FY 2021-2022 which would have been the final year of their contract.
- This decision leaves many families without much needed support services.
- HealthPark Pediatrics serves a population that is 40% black, 40% Hispanic, 15% white and 5% mixed race/other with 98% of their patients receiving Medicaid. The average education level of the parents is High School or below.
- The pediatric site serves a very large population of children birth to age (3). The intent of funding is to avoid a disruption of services for more than three hundred (300) families which average more than 3,000 appointments per year.
- HealthPark requested services from the Healthy Start Coalition, an established provider currently operating the evidence-based HealthySteps model in other locations with Children's Board funds. The Provider is uniquely qualified to implement services with a bilingual team within a short amount of time but it is not within the scope of their current contract.

# Children's Board of Hillsborough County Executive Director Report September 28, 2021 - October 28, 2021 45 Meetings

| Commission on the Status of Women           |
|---|
| Leadership Council Meeting                  |
| Career Source                               |
|   |
| Holly McPhail                               |
| Parents with Cognitive Challenges           |
| CIRRT Advisory Committee                    |
| Candy Olsen                                 |
| Jennifer Hall                               |
| FCC   |
| STAR Demo                                   |
| CALM  |
| Greg Van Pelt and Shabel Santiago – ECC     |
| Virtual School Board Workshop               |
| Fire Chief Barbara Tripp – City of Tampa    |
| Leadership Hillsborough Speaking Engagement |
| myOn Annual Partner Review                  |
| Hills. County Public School Luncheon        |
| Sarah Foster - Rep. Susan Valdes Office     |
| Chris Brown – HCSO                          |
| Virtual State Board of Education Meeting    |
| Rebecca Kapusta Eckerd Connects             |
| JLT Community Advisory Board Meeting        |
| FCC   |
| Covid Simulator Meeting                     |
| Community Alliance                          |
| Daphne Fudge                                |
| Melissa LeBaron Davies – City of Tampa      |
| Covid-19 Press Conference                   |
| CADR  |
| Future Leaders Achievement                  |
| Mental Health Advisory Committee            |
| Circuit 13 UIC Committee                    |
| FCC   |
| Behavioral Health Task Force                |
| HOT DOCS                                    |
| CBHC Provider Forum                         |
| BOCC Regular Meeting – Proclamation         |
| Placement SubCommittee Workgroup            |
| Molly Walker- Brighter Connections          |
| Pathway to Success                          |
| FCC   |
| Director Morgan Perry – Lot 3               |
| Leadership Council Meeting                  |
| Beaueromp Council Meeting                   |

# Children's Board of Hillsborough County Executive Director Report September 28, 2021 – October 28, 2021 45 Meetings

| Carolyn Appleyard |  |
|-------------------|--|
| Leadership Tampa  |  |

# 2021 DEMOGRAPHICS



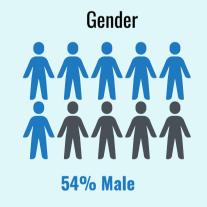
**Summer Services** funded programs served a total of 338 youth residing in Hillsborough County. Half of the enrolled students this summer were in the 10-13 year age bracket, with a median participant age of 10 years. Attendance data showed remarkable results for participant engagement, with 88% of all participating youth remaining engaged in the program for the full duration of summer programming.

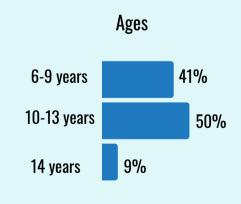
# SUMMER SERVICES BY THE NUMBERS



**88%** Remained enrolled in the summer program

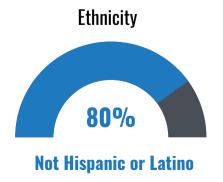
**84%** Eligible for Free or Reduced Lunch

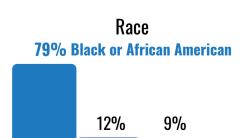




**265** Households

47% Female Single Head of Household





79% Black or African American, 12% White, 9% Other (5 % Two or More Races and 4% Other)



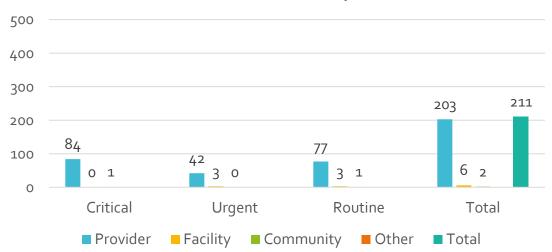
OPERATIONAL STRATEGIC PLAN FY2021 END OF YEAR REPORT

# **HIGHLIGHTS**

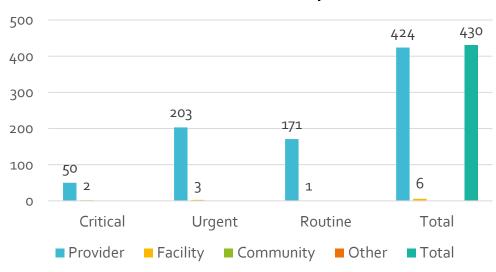
- 55 of 59 FY2022 Program Contracts completed;
- Emergency contract with Rebuilding Together Tampa Bay in partnership with the Children's Board Family Resource Centers to distribute 3,500 Covid-19 prevention kits;
- Professional development opportunities included: CATS Technical training, Family Centered Customer Service; Protective Factors and Mental Health First Aid certification training;
- Completion of five (5) funding releases in Q4 for a total of fifteen (15) in Fy21.

# Programs

# FY2020 Incident Reports

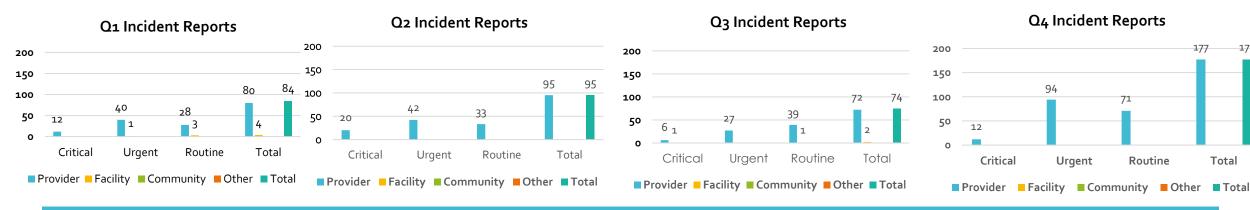


# FY2021 Incident Reports



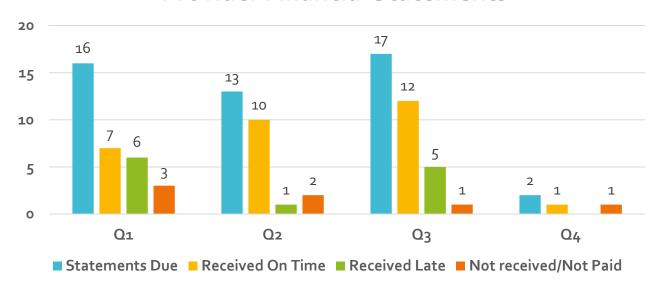
\*179 COVID-19 related incidents

177



# Programs

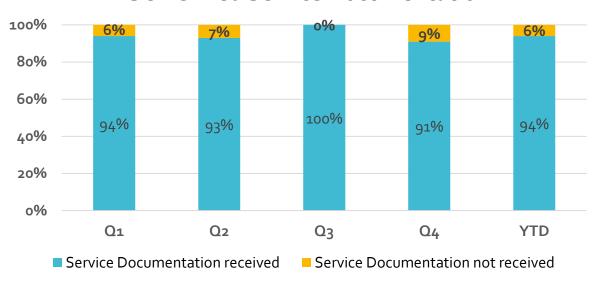
# **Provider Financial Statements**



There are two (2) agencies with outstanding audits from the current fiscal year have not been paid. There are also six (6) additional agencies with outstanding audits from prior fiscal years.

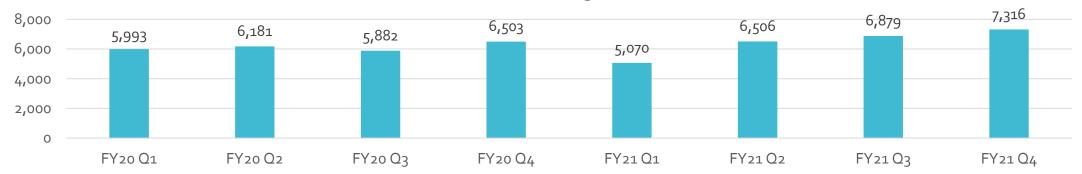
# Finance

Fy2021
ASO Verified Service Documentation



# Finance

# **CATS User Logins**



## **CATS Support Tickets**



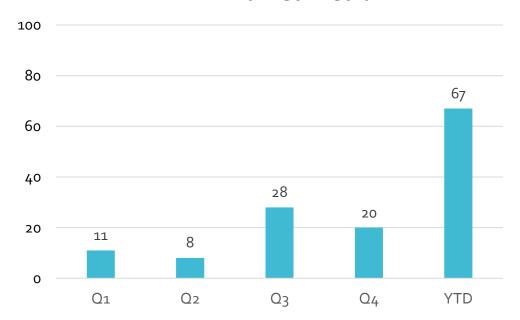
# Information Technology

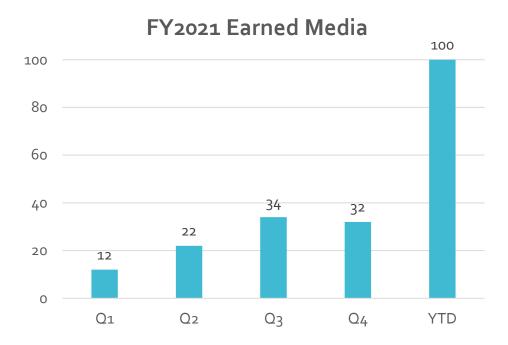
# **HIGHLIGHTS**

- 96% on-time completion rate on performance evaluations;
- 100% of the new hires completed onboarding training in FY21;
- Mental Health First Aid certification has been added as a compliance training for all new staff;
- Over 30% CBHC staff are certified as Mental Health First Aiders.

# Human Resources

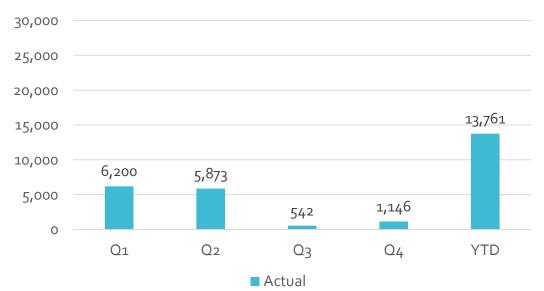
# FY2020 Earned Media



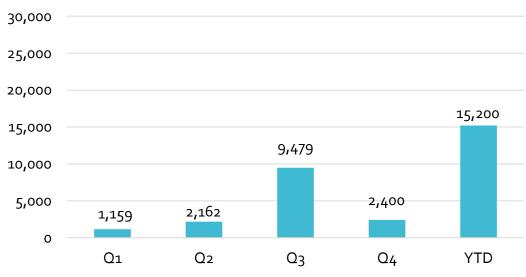


# **Public Relations**





# FY2021 Conference Center Utilization



# **Conference Center**

| Entity/Agency               | Contract<br>Type | Brief Description      | Contract<br>Period | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|-----------------------------|------------------|------------------------|--------------------|--------------------|-------------------|---------------|-------------|
| Success 4 Kids & Families   | MOU              | MOU for allocation of  | 10/1/2021-         | \$5,000            | No                | Kelley Parris | 9/17/2021   |
|                             |                  | ASO funds (DCF)        | 9/30/2022          |                    |                   |               |             |
| The Devereux Foundation     | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/17/2021   |
|                             |                  | ASO funds (Eckerd)     | 9/30/2022          |                    |                   |               |             |
| Gulf Coast Jewish Family    | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/17/2021   |
| and Community Services,     |                  | ASO funds (Eckerd)     | 9/30/2022          |                    |                   |               |             |
| Inc.                        |                  |                        |                    |                    |                   |               |             |
| LifeStream Behavioral       | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/17/2021   |
| Center, Inc.                |                  | ASO funds (Eckerd)     | 9/30/2022          |                    |                   |               |             |
| Thompson Child & Family     | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/17/2021   |
| Focus                       |                  | ASO funds (Eckerd)     | 9/30/2022          |                    |                   |               |             |
| Eckerd CM                   | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/17/2021   |
|                             |                  | ASO funds (Eckerd)     | 9/30/2022          |                    |                   |               |             |
| The Spring of Tampa Bay,    | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/17/2021   |
| Inc.                        |                  | ASO funds (BOCC DV)    | 9/30/2022          |                    |                   |               |             |
| Dawning Family Services,    | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/17/2021   |
| Inc.                        |                  | ASO funds (BOCC DV)    | 9/30/2022          |                    |                   |               |             |
| University of South Florida | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/17/2021   |
| Bay Area Early Steps        |                  | ASO funds (CBHC)       | 9/30/2022          |                    |                   |               |             |
| Hillsborough County Public  | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/17/2021   |
| Schools School Social Work  |                  | ASO funds (CBHC)       | 9/30/2022          |                    |                   |               |             |
| Services                    |                  |                        |                    |                    |                   |               |             |
| The Children's Home Inc.    | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/21/2021   |
| dba Children's Home         |                  | ASO funds (BOCC Social | 9/30/2022          |                    |                   |               |             |
| Network                     |                  | Services Funds)        |                    |                    |                   |               |             |

| Entity/Agency              | Contract<br>Type | Brief Description      | Contract<br>Period | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|----------------------------|------------------|------------------------|--------------------|--------------------|-------------------|---------------|-------------|
| The Family Enrichment      | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/21/2021   |
| Center                     |                  | ASO funds (BOCC Social | 9/30/2022          |                    |                   |               |             |
|                            |                  | Services Funds)        |                    |                    |                   |               |             |
| Hispanic Services Council  | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/21/2021   |
|                            |                  | ASO funds (BOCC Social | 9/30/2022          |                    |                   |               |             |
|                            |                  | Services Funds)        |                    |                    |                   |               |             |
| Positive Spin, Inc.        | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/21/2021   |
|                            |                  | ASO funds (BOCC Social | 9/30/2022          |                    |                   |               |             |
|                            |                  | Services Funds)        |                    |                    |                   |               |             |
| Hillsborough County Public | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/21/2021   |
| Schools School Social Work |                  | ASO funds (BOCC Social | 9/30/2022          |                    |                   |               |             |
| Services                   |                  | Services Funds)        |                    |                    |                   |               |             |
| The Spring of Tampa Bay,   | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/21/2021   |
| Inc.                       |                  | ASO funds (BOCC Social | 9/30/2022          |                    |                   |               |             |
|                            |                  | Services Funds)        |                    |                    |                   |               |             |
| Sin-Cera, Inc.             | MOU              | MOU for allocation of  | 10/1/2021-         | \$25,000.00        | No                | Kelley Parris | 9/21/2021   |
|                            |                  | ASO funds              | 9/30/2022          |                    |                   |               |             |
| Sin-Cera, Inc.             | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/21/2021   |
|                            |                  | ASO funds (BOCC Social | 9/30/2022          |                    |                   |               |             |
|                            |                  | Services Funds)        |                    |                    |                   |               |             |
| Success 4 Kids & Families  | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/22/2021   |
|                            |                  | ASO funds (BOCC Social | 9/30/2022          |                    |                   |               |             |
|                            |                  | Services Funds)        |                    |                    |                   |               |             |
| Success 4 Kids & Families  | MOU              | MOU for allocation of  | 10/1/2021-         | \$20,000           | No                | Kelley Parris | 9/23/2021   |
|                            |                  | ASO funds              | 9/30/2022          |                    |                   |               |             |
| Champions for Children     | MOU              | MOU for allocation of  | 10/1/2021-         | Varies             | No                | Kelley Parris | 9/24/2021   |
| (Healthy Families)         |                  | ASO funds (BOCC Social | 9/30/2022          |                    |                   |               |             |
|                            |                  | Services Funds)        |                    |                    |                   |               |             |

| Entity/Agency  | Contract<br>Type | Brief Description  | Contract<br>Period      | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|--|------------------|--|-------------------------|--------------------|-------------------|---------------|-------------|
| Catholic Charities                                     | MOU              | MOU for allocation of ASO funds                                    | 10/1/2021-<br>9/30/2022 | \$25,000.00        | No                | Kelley Parris | 9/27/2021   |
| ECHO of Brandon  | мои              | MOU for allocation of ASO funds                                    | 10/1/2021-<br>9/30/2022 | \$15,000           | No                | Kelley Parris | 9/27/2021   |
| New Life Village                                       | MOU              | MOU for allocation of ASO funds                                    | 10/1/2021-<br>9/30/2022 | \$10,000           | No                | Kelley Parris | 9/28/2021   |
| Champions for Children (P3)                            | MOU              | MOU for allocation of ASO funds                                    | 10/1/2021-<br>9/30/2022 | \$5,000.00         | No                | Kelley Parris | 9/28/2021   |
| Sylvia Thomas Center                                   | MOU              | MOU for allocation of ASO funds                                    | 10/1/2021-<br>9/30/2022 | \$12,500           | No                | Kelley Parris | 9/28/2021   |
| Eckerd Youth Alternatives,<br>Inc. dba Eckerd Connects | Agreement        | Agreement for administration and allocation of ASO funds           | 10/1/21-<br>6/30/22     | \$648,390          | Yes               | Kelley Parris | 9/27/2021   |
| Hillsborough County Board of County Commissioners      | Agreement        | 6th modification for BOCC DV funds                                 | 10/1/2021-<br>9/30/2022 | \$100,000          | Yes               | Kelley Parris | 9/30/2021   |
| Metropolitan Ministries<br>(First Hug)                 | MOU              | MOU for allocation of<br>ASO funds (BOCC Social<br>Services Funds) | 10/1/2021-<br>9/30/2022 | Varies             | No                | Kelley Parris | 10/5/2021   |
| Sarah Catalina Ortiz dba<br>Grounds for Therapy, LLC   | ASO Provider     | Individual Therapy   | 10/4/21-<br>ongoing     | Varies             | No                | Kelley Parris | 10/5/2021   |
| Sarah Catalina Ortiz dba<br>Grounds for Therapy, LLC   | Agreement        | Business Associate<br>Agreement                                    | 10/4/21-<br>ongoing     | Varies             | No                | Kelley Parris | 10/5/2021   |

| Entity/Agency                                | Contract<br>Type | Brief Description                  | Contract<br>Period      | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|--|------------------|------------------------------------|-------------------------|--------------------|-------------------|---------------|-------------|
| Shaima Elsedoudi dba                         | ASO Provider     | Individual Therapy                 | 10/4/21-                | Varies             | No                | Kelley Parris | 10/5/2021   |
| Piece of Mind-                               |                  |                                    | ongoing                 |                    |                   |               |             |
| Psychotherapy, LLC                           |                  |                                    |                         |                    |                   |               |             |
| Shaima Elsedoudi dba                         | Agreement        | Business Associate                 | 10/4/21-                | Varies             | No                | Kelley Parris | 10/5/2021   |
| Piece of Mind-                               |                  | Agreement                          | ongoing                 |                    |                   |               |             |
| Psychotherapy, LLC                           |                  |                                    |                         |                    |                   |               |             |
| Metropolitan Ministries                      | MOU              | MOU for allocation of              | 10/5/2021-              | \$25,000.00        | No                | Kelley Parris | 10/8/2021   |
| (Miracle Place Residential                   |                  | ASO funds                          | 9/30/2022               |                    |                   |               |             |
| Program)                                     |                  |                                    |                         |                    |                   |               |             |
| Pace Center for Girls                        | MOU              | MOU for allocation of ASO funds    | 10/5/2021-<br>9/30/2022 | \$12,000.00        | No                | Kelley Parris | 10/8/2021   |
| Sarah Catalina Ortiz dba                     | ASO Provider     | Individual Therapy                 | 10/4/21-                | Varies             | No                | Kelley Parris | 10/5/2021   |
| Grounds for Therapy, LLC                     |                  |                                    | ongoing                 |                    |                   |               |             |
| Sarah Catalina Ortiz dba                     | Agreement        | Business Associate                 | 10/4/21-                | Varies             | No                | Kelley Parris | 10/5/2021   |
| Grounds for Therapy, LLC                     |                  | Agreement                          | ongoing                 |                    |                   |               |             |
| Ann-Marie Wellington-                        | ASO Provider     | Tutor                              | 10/12/21-               | Varies             | No                | Kelley Parris | 10/12/2021  |
| Greenlee                                     | A30 Provider     | Tutor                              | ongoing                 | varies             | INO               | Reliey Parris | 10/12/2021  |
| Marta V Pearson dba                          | ASO Provider     | Psycho Educational                 | 10/13/21-               | Varies             | No                | Kelley Parris | 10/14/2021  |
| Training with Marta                          | A30 Provider     | Groups                             | ongoing                 | varies             | INO               | Reliey Parris |             |
| Marta V Pearson dba                          | Agraamant        | Business Associate                 | 10/13/21-               | Varies             | No                | Kallay Darris | 10/14/2021  |
| Training with Marta                          | Agreement        | Agreement                          | ongoing                 | varies             | INO               | Kelley Parris |             |
| Ailyn Flores dba<br>Counseling The Soul, LLC | ASO Provider     | Family/Group/Individual<br>Therapy | 10/19/2021-<br>ongoing  | Varies             | NO                | Kelley Parris | 10/19/2021  |

| Entity/Agency                                | Contract     | Brief Description               | Contract               | Contract | Board    | Signed By     | Date Signed |
|--|--------------|---------------------------------|------------------------|----------|----------|---------------|-------------|
|  | Type         |                                 | Period                 | Amount   | Approved |               |             |
| Ailyn Flores dba<br>Counseling The Soul, LLC | Agreement    | Business Associate<br>Agreement | 10/19/2021-<br>ongoing | Varies   | NO       | Kelley Parris | 10/19/2021  |
| PsychoLegal Assessments, LLC                 | ASO Provider | Evaluation                      | 10/20/21-<br>ongoing   | Varies   | NO       | Kelley Parris | 10/20/2021  |
| PsychoLegal Assessments, LLC                 | Agreement    | Business Associate<br>Agreement | 10/20/21-<br>ongoing   | Varies   | NO       | Kelley Parris | 10/20/2021  |

# Contract Signature Log Programs ONLY FY 2022

| Entity/Agency               | Contract Type | Brief Description          | Contract<br>Period | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|-----------------------------|---------------|----------------------------|--------------------|--------------------|-------------------|---------------|-------------|
| BAY AREA LEGAL SERVICES,    |               | Lawyers Helping Kids       | 10/01/2021-        |                    |                   |               |             |
| INC.                        | Standard      |                            | 09/30/2022         | \$634,797          | Yes               | Kelley Parris | 9/27/2021   |
| BIG BROTHERS BIG SISTERS OF |               | 1-to-1 Comprehensive       | 10/01/2021-        |                    |                   |               |             |
| TAMPA BAY, INC.             | Standard      | Mentoring                  | 09/30/2022         | \$520,471          | Yes               | Kelley Parris | 9/27/2021   |
| BOYS & GIRLS CLUBS OF       |               | After-Zone Middle School   | 10/01/2021-        |                    |                   |               |             |
| TAMPA BAY, INC.             | Standard      | Initiative                 | 09/30/2022         | \$498,586          | Yes               | Kelley Parris | 9/27/2021   |
| CHAMPIONS FOR CHILDREN,     |               | The First Years            | 10/01/2021-        |                    |                   |               |             |
| INC.                        | Standard      |                            | 09/30/2022         | \$754,773          | Yes               | Kelley Parris | 9/27/2021   |
| CHAMPIONS FOR CHILDREN,     |               | Parents as Teachers        | 10/01/2021-        |                    |                   |               |             |
| INC.                        | Standard      |                            | 09/30/2022         | \$1,271,256        | Yes               | Kelley Parris | 9/27/2021   |
| THE CHILDREN'S HOME, INC.   |               | Supporting and Empowering  | 10/01/2021-        |                    |                   |               |             |
| D/B/A CHILDREN'S HOME       | Standard      | Educational and            | 09/30/2022         | \$2,060,000        | Yes               | Kelley Parris | 9/27/2021   |
| CORPORATION TO DEVELOP      |               | 3D Stingrays               |                    |                    |                   |               |             |
| COMMUNITIES OF TAMPA, INC.  |               |                            | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                            | 09/30/2022         | \$105,639          | Yes               | Kelley Parris | 9/27/2021   |
| DAWNING FAMILY SERVICES,    |               | A Path to Prevention       | 10/01/2021-        |                    |                   |               |             |
| INC.                        | Standard      |                            | 09/30/2022         | \$243,840          | Yes               | Kelley Parris | 9/27/2021   |
| DAWNING FAMILY SERVICES,    |               | From Shelter to Stability  | 10/01/2021-        |                    |                   |               |             |
| INC.                        | Standard      |                            | 09/30/2022         | \$251,856          | Yes               | Kelley Parris | 9/27/2021   |
| EARLY CHILDHOOD COUNCIL     |               | Community Developmental    |                    |                    |                   |               |             |
| OF HILLSBOROUGH COUNTY,     |               | Screening                  | 10/01/2021-        |                    |                   |               |             |
| INC.                        | Standard      |                            | 09/30/2022         | \$658,857          | Yes               | Kelley Parris | 9/27/2021   |
| EARLY CHILDHOOD COUNCIL     |               | Inclusion Support Services |                    |                    |                   |               |             |
| OF HILLSBOROUGH COUNTY,     |               |                            |                    |                    |                   |               |             |
| INC.                        |               |                            | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                            | 09/30/2022         | \$410,638          | Yes               | Kelley Parris | 9/27/2021   |
| THE FAMILY ENRICHMENT       |               | Kinship Care               | 10/01/2021-        |                    |                   |               |             |
| CENTER, INC.                | Standard      |                            | 09/30/2022         | \$276,459          | Yes               | Kelley Parris | 9/27/2021   |

# Contract Signature Log Programs ONLY FY 2022

| Entity/Agency               | Contract Type | Brief Description              | Contract<br>Period | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|-----------------------------|---------------|--------------------------------|--------------------|--------------------|-------------------|---------------|-------------|
| THE FAMILY HEALTHCARE       |               | Connecting Kids to CARE        | 10/01/2021-        |                    |                   |               |             |
| FOUNDATION, INC.            | Standard      |                                | 09/30/2022         | \$216,936          | Yes               | Kelley Parris | 9/27/2021   |
| GULF COAST JEWISH FAMILY    |               | Good Afternoon Friends and     |                    |                    |                   |               |             |
| AND COMMUNITY SERVICES,     |               | Amigos                         | 10/01/2021-        |                    |                   |               |             |
| INC. D/B/A GULF COAST JFCS  | Standard      |                                | 09/30/2022         | \$245,658          | Yes               | Kelley Parris | 9/27/2021   |
| GULF COAST JEWISH FAMILY    |               | Woman to Woman                 |                    |                    |                   |               |             |
| AND COMMUNITY SERVICES,     |               |                                | 10/01/2021-        |                    |                   |               |             |
| INC. D/B/A GULF COAST JFCS  | Standard      |                                | 09/30/2022         | \$422,004          | Yes               | Kelley Parris | 9/27/2021   |
| HEALTHY START COALITION OF  |               | Healthy Families Hillsborough  |                    |                    |                   |               |             |
| HILLSBOROUGH COUNTY, INC.   |               |                                | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                                | 09/30/2022         | \$1,989,580        | Yes               | Kelley Parris | 9/27/2021   |
| HEALTHY START COALITION OF  |               | HealthySteps Hillsborough      |                    |                    |                   |               |             |
| HILLSBOROUGH COUNTY, INC.   |               |                                | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                                | 09/30/2022         | \$347,889          | Yes               | Kelley Parris | 9/27/2021   |
| HEALTHY START COALITION OF  |               | Safe Baby Plus                 |                    |                    |                   |               |             |
| HILLSBOROUGH COUNTY, INC.   |               |                                | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                                | 09/30/2022         | \$1,245,470        | Yes               | Kelley Parris | 9/27/2021   |
| HILLSBOROUGH COMMUNITY      |               | Quality Early Education System |                    |                    |                   |               |             |
| COLLEGE FOUNDATION, INC.    |               |                                | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                                | 09/30/2022         | \$2,364,422        | Yes               | Kelley Parris | 9/27/2021   |
| HILLSBOROUGH COUNTY         |               | School Readiness Funding       |                    |                    |                   |               |             |
| SCHOOL READINESS            |               |                                |                    |                    |                   |               |             |
| COALITION, INC. D/B/A EARLY |               |                                |                    |                    |                   |               |             |
| LEARNING COALITION OF       |               |                                |                    |                    |                   |               |             |
| HILLSBOROUGH COUNTY, INC.   |               |                                |                    |                    |                   |               |             |
|                             |               |                                | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                                | 09/30/2022         | \$775,770          | Yes               | Kelley Parris | 9/27/2021   |

| Entity/Agency               | Contract Type | Brief Description               | Contract<br>Period | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|-----------------------------|---------------|---------------------------------|--------------------|--------------------|-------------------|---------------|-------------|
| HILLSBOROUGH EDUCATION      |               | CB TECH- Learning at Home       |                    |                    |                   |               |             |
| FOUNDATION, INC.            |               |                                 | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                                 | 09/30/2022         | \$399,654          | Yes               | Kelley Parris | 9/27/2021   |
| HOUSING AUTHORITY OF THE    |               | Housing Counseling Support      | 10/01/2021-        |                    |                   |               |             |
| CITY OF TAMPA               | Standard      | Services                        | 09/30/2022         | \$75,000           | Yes               | Kelley Parris | 9/27/2021   |
| HOUSING AUTHORITY OF THE    |               | Village Link Up                 | 10/01/2021-        |                    |                   |               |             |
| CITY OF TAMPA               | Standard      |                                 | 09/30/2022         | \$187,345          | Yes               | Kelley Parris | 9/27/2021   |
| LEARN TAMPA BAY, INC. D/B/A |               | Learning is Fun Together (LIFT) |                    |                    |                   |               |             |
| ACHIEVE PLANT CITY          |               |                                 |                    |                    |                   |               |             |
|                             |               |                                 |                    |                    |                   |               |             |
|                             |               |                                 |                    |                    |                   |               |             |
|                             |               |                                 | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                                 | 09/30/2022         | \$197,966          | Yes               | Kelley Parris | 9/27/2021   |
| METROPOLITAN MINISTRIES,    |               | Homeless Family Early           | 10/01/2021-        |                    |                   |               |             |
| INC.                        | Standard      | Intervention Program            | 09/30/2022         | \$1,339,734        | Yes               | Kelley Parris | 9/27/2021   |
| POSITIVE SPIN, INC.         |               | Empowering A Community          | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      | with Hope (EACH One)            | 09/30/2022         | \$798,978          | Yes               | Kelley Parris | 9/27/2021   |
| PREGNANCY CARE CENTER OF    |               | Healthy Moms/Healthy Babies     | 10/01/2021-        |                    |                   |               |             |
| PLANT CITY, INC.            | Standard      |                                 | 09/30/2022         | \$169,422          | Yes               | Kelley Parris | 9/27/2021   |
| REBUILDING TOGETHER         |               | Safe and Healthy Homes for      | 10/01/2021-        |                    |                   |               |             |
| TAMPA BAY, INC.             | Standard      | Families                        | 09/30/2022         | \$377,880          | Yes               | Kelley Parris | 9/27/2021   |
| TAMPA BAY COMMUNITY AND     |               | Children are Safe and           |                    |                    |                   |               |             |
| FAMILY DEVELOPMENT          |               | Supported                       |                    |                    |                   |               |             |
| CORPORATION D/B/A           |               |                                 |                    |                    |                   |               |             |
| BETHESDA MINISTRIES         |               |                                 | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                                 | 09/30/2022         | \$171,995          | Yes               | Kelley Parris | 9/27/2021   |
| TAMPA HILLSBOROUGH          | Letter of     | UNITY Information Network       | 10/01/2021-        |                    |                   |               |             |
| HOMELESS INITIATIVE, INC.   | Agreement     |                                 | 09/30/2022         | \$50,000           | Yes               | Kelley Parris | 9/27/2021   |

| Entity/Agency              | Contract Type | Brief Description                | Contract<br>Period | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|----------------------------|---------------|----------------------------------|--------------------|--------------------|-------------------|---------------|-------------|
| TAMPA METROPOLITAN AREA    |               | Community Learning Center at     | 10/01/2021-        |                    |                   |               |             |
| YMCA, INC.                 | Standard      | Sulphur Springs                  | 09/30/2022         | \$295,610          | Yes               | Kelley Parris | 9/27/2021   |
| TAMPA METROPOLITAN AREA    |               | Fit and Fun at the Y             | 10/01/2021-        |                    |                   |               |             |
| YMCA, INC.                 | Standard      |                                  | 09/30/2022         | \$100,795          | Yes               | Kelley Parris | 9/27/2021   |
| TAMPA METROPOLITAN AREA    |               | Mobile Swim and Education        |                    |                    |                   |               |             |
| YMCA, INC.                 |               |                                  | 10/01/2021-        |                    |                   |               |             |
|                            | Standard      |                                  | 09/30/2022         | \$238,733          | Yes               | Kelley Parris | 9/27/2021   |
| THE CHILDREN'S HOME, INC.  |               | Kinship Hillsborough             |                    |                    |                   |               |             |
| D/B/A CHILDREN'S HOME      |               |                                  | 10/01/2021-        |                    |                   |               |             |
| NETWORK                    | Standard      |                                  | 09/30/2022         | \$534,718          | Yes               | Kelley Parris | 9/29/2021   |
| THE CRISIS CENTER OF TAMPA |               | Gateway Services                 | 10/01/2021-        |                    |                   |               |             |
| BAY, INC.                  | Standard      |                                  | 09/30/2022         | \$374,500          | Yes               | Kelley Parris | 9/29/2021   |
| HISPANIC SERVICES COUNCIL, |               | La RED de Padres Activos/The     |                    |                    |                   |               |             |
| INC.                       |               | Network of Active Parents        | 10/01/2021-        |                    |                   |               |             |
|                            | Standard      |                                  | 09/30/2022         | \$998,796          | Yes               | Paula Scott   | 9/29/2021   |
| LUTHERAN SERVICES FLORIDA, |               | Children's Board Family          | 10/01/2021-        |                    |                   |               |             |
| INC.                       | Standard      | Resource Centers                 | 09/30/2022         | \$2,948,341        | Yes               | Kelley Parris | 9/30/2021   |
| METROPOLITAN MINISTRIES,   |               | Children's Recreation,           |                    |                    |                   |               |             |
| INC.                       |               | Education, Arts & Therapeutic    |                    |                    |                   |               |             |
|                            |               | Experience (C.R.E.A.T.E.) School |                    |                    |                   |               |             |
|                            |               | Age Program                      | 10/01/2021-        |                    |                   |               |             |
|                            | Standard      |                                  | 09/30/2022         | \$352,616          | Yes               | Kelley Parris | 9/30/2021   |
| REACHUP, INC.              |               | GROWTH with Doulas and           |                    |                    |                   |               |             |
|                            |               | Dads (Giving Resource            |                    |                    |                   |               |             |
|                            |               | Opportunities With Trust and     | 10/01/2021-        |                    |                   |               |             |
|                            | Standard      | Hope)                            | 09/30/2022         | \$911,996          | Yes               | Kelley Parris | 9/30/2021   |
| REACHUP, INC.              |               | Stronger with Involved Focused   | 10/01/2021-        |                    |                   |               |             |
|                            | Standard      | Fathers                          | 09/30/2022         | \$215,287          | Yes               | Kelley Parris | 9/30/2021   |

| Entity/Agency                | Contract Type | Brief Description                | Contract<br>Period | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|------------------------------|---------------|----------------------------------|--------------------|--------------------|-------------------|---------------|-------------|
| SENIORS IN SERVICE OF TAMPA  |               | Readers in Motion                | 10/01/2021-        |                    |                   |               |             |
| BAY, INC.                    | Standard      |                                  | 09/30/2022         | \$351,374          | Yes               | Kelley Parris | 9/30/2021   |
| PARENTS AND CHILDREN         |               | South County Literacy Initiative |                    |                    |                   |               |             |
| ADVANCE TOGETHER (PCAT)      |               |                                  |                    |                    |                   |               |             |
| LITERACY MINISTRIES, INC.    |               |                                  | 10/01/2021-        |                    |                   |               |             |
|                              | Standard      |                                  | 09/30/2022         | \$195,259          | Yes               | Kelley Parris | 10/1/2021   |
| UNIVERSITY AREA COMMUNITY    |               | Get Moving! Mind, Body, Soul     |                    |                    |                   |               |             |
| DEVELOPMENT CORPORATION,     |               |                                  |                    |                    |                   |               |             |
| INC.                         |               |                                  | 10/01/2021-        |                    |                   |               |             |
|                              | Standard      |                                  | 09/30/2022         | \$102,750          | Yes               | Kelley Parris | 10/1/2021   |
| THE CHILDREN'S MUSEUM OF     |               | Children's Board Free Tuesday    |                    |                    |                   |               |             |
| TAMPA, INC. D/B/A GLAZER     | Independent   |                                  |                    |                    |                   |               |             |
| CHILDREN'S MUSEUM            | Contractor    |                                  | 10/01/2021-        |                    |                   |               |             |
|                              | Agreement     |                                  | 09/30/2022         | \$151,675          | Yes               | Kelley Parris | 10/7/2021   |
| THE CHILDREN'S MUSEUM OF     |               | Learn and Play Tampa Bay         |                    |                    |                   |               |             |
| TAMPA, INC. D/B/A GLAZER     |               |                                  |                    |                    |                   |               |             |
| CHILDREN'S MUSEUM            |               |                                  | 10/01/2021-        |                    |                   |               |             |
|                              | Standard      |                                  | 09/30/2022         | \$529,131          | Yes               | Kelley Parris | 10/7/2021   |
| THE SPRING OF TAMPA BAY,     |               | Family Safety from Domestic      | 10/01/2021-        |                    |                   |               |             |
| INC.                         | Standard      | Violence                         | 09/30/2022         | \$222,032          | Yes               | Kelley Parris | 10/7/2021   |
| SUCCESS 4 KIDS AND FAMILIES, |               | Successful Families              |                    |                    |                   |               |             |
| INC.                         |               |                                  | 10/01/2021-        |                    |                   |               |             |
|                              | Standard      |                                  | 09/30/2022         | \$347,895          | Yes               | Kelley Parris | 10/7/2021   |
| LIFECARE NETWORK, INC.       |               | LifeNet                          | 10/01/2021-        |                    |                   |               |             |
| D/B/A CHOICES CLINICS        | Standard      |                                  | 09/30/2022         | \$72,568           | Yes               | Kelley Parris | 10/14/2021  |
| PRESERVE VISION FLORIDA,     |               | Children's Vision Health and     | 10/01/2021-        |                    |                   |               |             |
| INC.                         | Standard      | Safety                           | 09/30/2022         | \$205,400          | Yes               | Kelley Parris | 10/14/2021  |

| Entity/Agency               | Contract Type | Brief Description         | Contract<br>Period | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|-----------------------------|---------------|---------------------------|--------------------|--------------------|-------------------|---------------|-------------|
| ST. JOSEPH'S HOSPITAL, INC. |               | Mobile Health and Safety  |                    |                    |                   |               |             |
| D/B/A ST. JOSEPH'S          |               | Education                 | 10/01/2021-        |                    |                   |               |             |
| CHILDREN'S HOSPITAL         | Standard      |                           | 09/30/2022         | \$1,009,653        | Yes               | Kelley Parris | 10/14/2021  |
| ST. JOSEPH'S HOSPITAL, INC. |               | Supporting Motherhood and |                    |                    |                   |               |             |
| D/B/A ST. JOSEPH'S WOMEN'S  |               | More                      | 10/01/2021-        |                    |                   |               |             |
| HOSPITAL                    | Standard      |                           | 09/30/2022         | \$118,305          | Yes               | Kelley Parris | 10/14/2021  |
| THE UNIVERSITY OF SOUTH     |               | Hillsborough HIPPY Parent |                    |                    |                   |               |             |
| FLORIDA BOARD OF TRUSTEES   |               | Invelvement Project       | 10/01/2021-        |                    |                   |               |             |
|                             | Standard      |                           | 09/30/2022         | \$1,407,396        | Yes               | Kelley Parris | 10/21/2021  |

#### Contract Signature Log Vendors ONLY FY2022

| Entity/Agency             | Contract<br>Type | Brief Description         | Contract Period    | Contract<br>Amount | Board<br>Approved | Signed By     | Date Signed |
|---------------------------|------------------|---------------------------|--------------------|--------------------|-------------------|---------------|-------------|
|                           |                  |                           |                    |                    |                   |               |             |
|                           |                  | Commercial Pest           |                    |                    |                   |               |             |
|                           |                  | Management Agreement      |                    |                    |                   |               |             |
| McCall Service            | Vendor           | for Resource Centers      | 10/1/21-10/1/22    | \$2,220.00         | No                | Kelley Parris | 10/1/2021   |
| Preferred Governmental    |                  |                           |                    |                    |                   |               |             |
| Trust                     | Vendor           | WC Insurance for FY 2022  | 10/1/21 - 11/30/21 | \$10,670.00        | No                | Kelley Parris | 10/7/2021   |
|                           |                  |                           |                    |                    |                   |               |             |
| PRIA Insurance Advisors   | Vendor           | Insurance Policy Coverage | 10/1/21- 10/1/22   | \$78,632.00        | No                | Kelley Parris | 10/72021    |
|                           |                  | FY22 CBHC Landscape       |                    |                    |                   |               |             |
| Trimen and Landscaping    | Vendor           | Maintenance               | 10/1/21 - 9/30/22  | \$20,340.00        | No                | Kelley Parris | 10/14/2021  |
|                           |                  |                           |                    |                    |                   |               |             |
| Tampa Police Department   | Vendor           | Off Duty Officer          | 10/1/21-9/30/22    | \$1,290.00         | No                | Kelley Parris | 10/20/2021  |
| Bennett, Jacobs, & Adams, |                  |                           |                    |                    |                   |               |             |
| PA                        | Vendor           | 10/1/21-9/30/22           | Attorney Services  | \$50,000.00        | No                | Kelley Parris | 10/20/2021  |



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# OPERATIONAL STRATEGIC PLAN FY2021/2022

### **Finance**

| INDIC | ATOR  | FREQUENCY                | RESPONSIBLE PARTY    |
|-------|---|--------------------------|----------------------|
| 1.    | ASO Survey:   | Annually                 | Director of Finance  |
|       | Families, case managers, and providers are surveyed annually. 85% of    |                          | Director of the ASO  |
|       | responding case managers and providers are satisfied with the           |                          |                      |
|       | customer service they receive from ASO. The number of survey            |                          |                      |
|       | responses received from families will increase in FY 2021-2022.         |                          |                      |
|       | ASO Site Visits:  | Annually                 | Director of Finance  |
|       | 1. ASO site visit monitoring protocol is reviewed and updated each      |                          | Director of the ASO  |
|       | year.   |                          | Director of Programs |
|       | 2. Site visits are completed on all programs receiving ASO funds by the |                          |                      |
|       | contract development timeline deadline in order to provide feedback     |                          |                      |
|       | in the program evaluation process.                                      |                          |                      |
|       | 3. All site visits are completed by fiscal year-end.                    |                          |                      |
| 3.    | ASO Fiscal Documentation – Contracted Services:                         | Quarterly                | Director of Finance  |
|       | Providers are following ASO service documentation requirements and      |                          | Director of the ASO  |
|       | case managers are consistently receiving progress notes or monthly      |                          |                      |
|       | summaries to substantiate payment. A random sample of provider          |                          |                      |
|       | invoices will be reviewed monthly prior to payment.                     |                          |                      |
| 4.    | ASO Fiscal Documentation – Purchase of Goods:                           | Third and Fourth Quarter | Director of Finance  |
|       | Case managers are following ASO prepaid card procedures and             |                          | Director of the ASO  |
|       | itemized receipts fully substantiate payment requests. This is          |                          |                      |
|       | reviewed during ASO site visits in quarter 3 and a random sample will   |                          |                      |
|       | be reviewed again at fiscal year-end.                                   |                          |                      |
| 5.    |   | Annually                 | Director of Finance  |
|       | A customer satisfaction survey will be sent to the provider agency      |                          |                      |
|       | fiscal contact to assess the satisfaction with the FY 2022 fiscal       |                          |                      |
|       | contracting and customer service process. 80% of responding             |                          |                      |
|       | providers are satisfied with the customer service received.             | A                        | Bississiff           |
| 6.    | Provider Agency Audited Financial Statements:                           | Annually                 | Director of Finance  |
|       | No payments are made to provider agencies if CBHC has not received      |                          |                      |
|       | their audited or reviewed financial statements by the deadline, if an   |                          |                      |
|       | extension was not granted by the CBHC Executive Committee. Staff        |                          |                      |

### **Finance**

| will report each month # audits due, # received and if not received, no payment was made.  |           |   |
|--|-----------|---|
| <ol> <li>CBHC Annual Audit:         <ol> <li>Deadlines are met for annual fiscal audit.</li> <li>All information requested from the auditor is provided by their deadline.</li> </ol> </li> <li>No findings from the FY 2021 financial audit.</li> </ol> | Annually  | Director of Finance                         |
| 8. CBHC Budget to Actual Review / Directors:  Budget to actual reports are reviewed with senior staff quarterly.  Budget is adjusted between departments as needed based on unexpected circumstances throughout the year.                                | Quarterly | Director of Finance                         |
| 9. Provider Contract Compliance: Fiscal reporting requirements handbook is updated based on feedback from the FY 2022 contracting process.   | Annually  | Director of Finance<br>Director of Programs |
| 10. Provider Contract Budget Review: FY 2023 provider contract budget reviews are completed on all programs prior to the contract development timeline deadline.   | Annually  | Director of Finance<br>Director of Programs |

### **Programs**

| INDICATOR  | FREQUENCY        | RESPONSIBLE PARTY            |
|--|------------------|------------------------------|
| 1. Provider Training:  | 4 times per year | Director of Programs         |
| Develop training on programmatic requirements and reporting for all contracted provider                    |                  | Director of Finance          |
| agencies; survey partners on training content for effectiveness.   |                  |                              |
| 2. Provider Compliance:  | Quarterly        | Director of Programs         |
| Monitor partners for required contract compliance (includes Annual Contract Evaluation                     |                  | Director of Finance          |
| (individualized and summary) and Provider Improvement Plans if applicable).                                |                  | Director of Public Relations |
| 3. 2021-2022 Anticipated Funding Releases:   | Quarterly        | Director of Programs         |
| Technical Assistance (Capacity Building)   |                  | Director of Finance          |
| Technical Assistance (Safety Grants)   |                  |                              |
| ASO RFA  |                  |                              |
| <ul> <li>Uniting Grants for FY 2023</li> </ul>   |                  |                              |
| <ul> <li><u>Leading Grants for FY 2023</u></li> </ul>  |                  |                              |
| Uniting Grant – Services at CBFRC  |                  |                              |
| <ul> <li>Investment Grant – Children Entering Kindergarten or Out of School Time</li> </ul>                |                  |                              |
| <ul> <li>Investment Grant – Children are Healthy and Safe</li> </ul>                                       |                  |                              |
| <ul> <li>Investment Grant – Children are Developmentally on Track for IMH</li> </ul>                       |                  |                              |
| <ul> <li>Marketing (changed from Investment to one-time Leading)</li> </ul>                                |                  |                              |
| Leading Grant – Art Programming  |                  |                              |
| <ul> <li>2022 New Summer Services Grants (renew 2021 grants for year 2)</li> </ul>                         |                  |                              |
| 2022 Summer Passports in collaboration with CBFRC  |                  |                              |
| <ul> <li>Process Match, Emerging and/or Emergency Grants (outside of funding timeline releases)</li> </ul> |                  |                              |
| 4. Programmatic Planning: (Developmentally on Track)   | Q2 / Annually    | Director of Programs         |
| Coordinate with other funders and/or review data with assistance of partners to monitor                    |                  |                              |
| trends, funding needs and progress.  |                  |                              |
| 5. Programmatic Planning: (Ready to Learn and Succeed)   | Q2 / Annually    | Director of Programs         |
| Coordinate with other funders and/or review data and participate in joint meetings with                    |                  |                              |
| community stakeholders to improve educational service delivery and supports.                               |                  |                              |
| 6. Programmatic Planning: (Family Support)   | Q2 / Annually    | Director of Programs         |
| Coordinate with other funders and/or monitor research in the field to improve best practices               |                  |                              |
| across all funded community partners.  |                  |                              |
| 7. Programmatic Planning: (Children Are Healthy and Safe)  | Q2 /Annually     | Director of Programs         |
| Coordinate with other funders and/or review data and participate in joint meetings with                    |                  |                              |
| community stakeholders and monitor research in the field to improve best practices across all              |                  |                              |
| funded community partners  |                  | Page 3 of 13                 |
|  |                  | 1 496 5 01 15                |

### **Programs**

| 8. Contract Development:  | Annually     | Director of Programs             |
|---|--------------|----------------------------------|
| Create an internal timeline to ensure the contract development process meets the October 1, |              | Director of Finance              |
| goal.   |              |                                  |
| 9. Issue/review a Volunteer Rater Survey and Results  | Each Release | Procurement Specialist/Executive |
|   |              | Assistant                        |
|   |              | Director of Programs             |
| 10. Annual Report:  | Annually     | All Directors and Research       |
| Develop and complete Children's Board Annual Report.  |              |                                  |

### **Division of Information Technology**

| INDIC       | ATOR   | FREQUENCY | RESPONSIBLE PARTY       |
|-------------|--|-----------|-------------------------|
| <u>STAR</u> |  | Quarterly | Senior Systems Engineer |
| 1.          | Timeline for testing, monitoring and training Develop and implement a timeline for STAR.   |           |                         |
| 2.          | Number of STAR Trainings:  Track the number of trainings offered;  |           |                         |
| 3.          | Number of STAR participants: Track the number of participants using STARS  |           |                         |
| 4.          | <ul> <li>Number of STAR User Logins:</li> <li>Tracking user activity on STAR will include a breakdown by the 2 systems –</li> <li>Development (which includes staff testing and beta testing)</li> <li>Production (which includes on-going financial transaction reconciliation, and ultimately, all ASO activity once STAR is rolled-out).</li> </ul> |           |                         |
| 5.          | Number of Payment Sessions Reconciled Includes the (EFTs) Electronic Fund Transfers, Emergency Check Runs, and Normal Check Runs, that are processed in STAR using APIs. These run between the ASO and the MIP system on the live Production System Only   |           |                         |
| 6.          | Number of Family Records  Family records are entered by Case Managers – These will be broken down by Development (reflecting ongoing testing) and Production (as this is phased out to Case Managers).   |           |                         |
| 7.          | Number of Budget Items  Budget Items are the core of the ASO workflow – These will also be broken down into Development and Production.  |           |                         |
| 8.          | STAR Messages Sent The internal messaging system in STAR is a new feature, that enabled secure communication between Case Mangers, Supervisors, ASO Staff, and Providers.  |           | Page 5 of 13            |

### **Division of Information Technology**

| 9.   | These are encrypted – but non-confidential alerts can be sent using email and texting. These will also be broken out by Development and Production.  Provider Records  STAR also provides a new feature with Service Providers using a login to enter business information, service credentials, staff names, and invoicing. These will also be broken out by Development and Production. |           |                         |
|------|---|-----------|-------------------------|
| CATS |   | Quarterly | Senior Systems Engineer |
| 1.   | Number of Trainings Provided:  Training our staff and providers on CATS operations is critically important to making the collection and analysis of demographic and outcome data as efficient and effective as possible. These will include both one on one (in person or remote) sessions and group classes.   |           |                         |
| 2.   | Number of Support Tickets Processed:  CATS provides an internal messaging / discussion system for collecting, tracking, and responding to technical support issues, like problems with data importing, password/account issues, technical / how-to questions, reporting potential bugs, training requests, new feature requests, etc.   |           |                         |

### **Division of Public Relations**

| IND | NCATOR   | FREQUENCY    | RESPONSIBLE PARTY                                   |
|-----|--|--------------|---|
| 1.  | Outreach: Track and provide summary report of every major outreach event, speaking engagement, and major meetings to be reported quarterly.  | Quarterly    | Director of Public Relations                        |
| 2.  | Provider Forum: Prepare and deliver presentation at each quarterly Provider Forum.   | As scheduled | Director of Public Relations                        |
| 3.  | Paid Media: Place paid media for the Children's Board and funded agencies in the most appropriate venue.   | Quarterly    | Director of Public Relations Director of Operations |
| 4.  | Track number of impressions  CBHC Video Updates:  Develop, schedule and coordinate filming of CBHC video updates.  | As needed    | Director of Public Relations Director of Operations |
| 5.  | Child Safety Campaign Summary:  Provide a summary of the Child Safety Campaign Efforts to include:  Prevent Needless Deaths Facebook  Prevent Needless Deaths website analytics.   | Quarterly    | Director of Public Relations                        |
| 6.  |  | Quarterly    | Director of Public Relations Director of Operations |
| 7.  | Children's Board Social Media activities:  Provide a summary of the Children's Board online and social media platforms to include:  • Children's Board website analytics  • Children's Board Facebook account  • Children's Board Twitter account. | Quarterly    | Director of Public Relations                        |
| 8.  | Earned Media: Secure visibility in traditional media outlets.  | Quarterly    | Director of Public Relations                        |

### **Human Resources**

|    | INDICATOR  | FREQUENCY     | RESPONSIBLE PARTY           |
|----|--|---------------|-----------------------------|
| 1. | Performance Evaluation:  |               | Director of Human Resources |
|    | 95% of Performance Evaluations completed on time.                  | Per PRD Cycle | Supervisors                 |
|    | Transition to Essential Functions Evaluation Tool                  |               | Employees                   |
| 2. | Professional Development:  |               | Director of Human Resources |
|    | 100% Staff Professional Development Plans are completed.           | Per PRD Cycle | Supervisors                 |
| 3. | Professional Development:  |               | Director of Human Resources |
|    | 100% of new staff completing core curriculum and compliance        | As hired      | Supervisors                 |
|    | training.  |               | New Hires                   |
| 4. | Professional Development:  | Annually      | Director of Human Resources |
|    | Training Calendar developed;                                       |               | Supervisors                 |
|    | 100 % of staff completing core curriculum and compliance training. |               | Employees                   |
| 5. | Professional Development:  | Annually      | Director of Human Resources |
|    | Identify Professional Development Opportunities for staff.         |               |                             |
| 6. | Staff Engagement:  | Annually      | Director of Human Resources |
|    | Create opportunities for staff engagement and survey as directed.  |               |                             |
| 7. | Benefits and Wellness  | Annually      | Director of Human Resources |
|    | Administer staff benefit plans and wellness incentives /           |               |                             |
|    | requirements   |               |                             |
| 8. | Policies and Procedures  | Annually      | Director of Human Resources |
|    | Complete Policy and Procedure review within established timeline.  |               | Supervisors                 |

### **Conference Center**

| INDICATOR  | FREQUENCY              | RESPONSIBLE PARTY                                  |
|--|------------------------|--|
| <ul> <li>Facility (1002 E. Palm) Center Attendance:         Total aggregate attendance at meetings and events scheduled and hosted in CBHC facility.         Track categories of Community Meetings to include:</li></ul>                              | Quarterly and Annually | Conference Services Manager Director of Operations |
| 2. Reservations: Reservations for meetings and events sponsored by community organizations, CBHC, other governmental agencies is accurately captured and documented. Will include breakdown for new and returning organizations and parking lot usage. | Quarterly              | Conference Services Manager Director of Operations |
| <ul> <li>3. Emergency Drills: Are executed in preparation of unexpected emergencies with CBHC staff and building partners to include: <ul> <li>Fire</li> <li>Severe weather</li> <li>Missing child</li> <li>Active shooter</li> </ul> </li> </ul>      | Quarterly              | Conference Services Manager Director of Operations |

### **Facilities**

| IND | ICATOR  | FREQUENCY                    | RESPONSIBLE PARTY                          |
|-----|---|------------------------------|--|
| 1.  | Facilities Repair Request Form:  Reporting of office hazards and maintenance needs documenting and tracking system is in place and monitored to ensure timely repairs.                                    | Quarterly                    | Operations Engineer Director of Operations |
| 2.  | Facility (1002 E. Palm) Preventative Maintenance Checklist Checklist is updated, repairs completed and/or progress reported on a monthly basis.   | Monthly                      | Operations Engineer                        |
| 3.  | Facilities (All CBFRC locations) Preventative Maintenance Checklist Checklist for all Children's Board Family Resource Centers is updated, repairs completed and/or progress reported on a monthly basis. | Monthly                      | Operations Engineer Director of Operations |
| 4.  | Facility Maintenance Plan Timeline and checklist for all routine maintenance performed by vendors.  | Monthly                      | Operations Engineer Director of Operations |
| 5.  | Facility Maintenance Tracking  Track timeline of acute maintenance tickets to completion.   | Quarterly<br>(November 2021) | Operations Engineer Director of Operations |

### **Strategic Initiatives**

| INDICATOR |   | FREQUENCY | RESPONSIBLE PARTY                 |
|-----------|---|-----------|-----------------------------------|
| 1.        | Developing Key Partners                                       | Quarterly | Director of Strategic Initiatives |
|           | Report key contacts for each area                             |           |                                   |
| 2.        | Conducting Outreach Opportunities                             | Monthly   | Director of Strategic Initiatives |
|           | List each activity (Town Halls) and provide a findings report |           |                                   |
| 3.        | Developing Staff in each community served                     | Monthly   | Director of Strategic Initiatives |
|           | Report key activities for developing staff                    |           |                                   |

### **Quality Assurance Outcomes**

| INDICATOR |   | FREQUENCY                                   | RESPONSIBLE PARTY  |
|-----------|---|---|--|
| Finance   | Finance   |   |  |
|           | FY 21 Program Contract Files will be inspected for the following:  a. 4 Budget to actual reports  b. Site visit report  c. Reimbursement for all months of the contract period  d. QA checklist in each contract file       | December 2021                               | Director of Quality/Training   |
|           | Customer Service Survey for Finance (annually after January 2021) and ASO (twice per year). Director of Conference Services, Quality/Training receives and compiles results.  | Annually<br>Bi-annually ASO                 | Director of Finance Director of the ASO Director of Quality/Training                         |
| Progra    |   |   |  |
| 1.        | FY 21 Year to Date Program Contract files are reviewed using the Contract Management Manual and file checklist.   | December 2021                               | Director of Quality/Training   |
| 2.        | FY 21 Technical Assistance Capacity Building and Safety contract files are reviewed for compliance.   | December 2021                               | Director of Quality/Training   |
| 3.        | FY21 Program Contract files are reviewed using the Contract Management Manual and file checklist: FY21 - Q1, Q2, Q3: Review sample files from each contract manager QA checklist in each contract file                      | February 2021<br>May 2022<br>*December 2021 | Director of Quality/Training   |
| 4.        | FY21 Program Contract files are reviewed for compliance and follow-up with Part I Area Activities for Branding and Marketing for contracts continuing in FY22.  | December 2021                               | Director of Quality/Training Director of Programs Director of Public Relations               |
| 5.        |   | Annually                                    | Director of Quality/Training Director of Programs  |
| 6.        | Customer Service Survey of each procurement community review team.  Director of Quality/Training receives and compiles results.   | As needed                                   | Procurement Specialist Director of Quality/Training Director of Programs Executive Assistant |
| 7.        | Review online submittal system for Technical Assistance Grants Information collected to reflect total number of submissions, number of declined submissions and comparative information for past three years of TA releases | Annually                                    | Director of Quality/Training Director of Programs Procurement Specialist                     |
| 8.        | Review Contract File Security Procedure  Review procedure and contract file log to ensure compliance.   | Quarterly                                   | Director of Quality/Training Director of Programs  Page 12 of 13                             |

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| Inform  | ation Technology Services   |                 |  |
|---------|---|-----------------|--|
|         | Implement an educational message to connect to CB Wireless network.           | As needed       | Senior Systems Administrator               |
|         | implement an educational message to connect to es wheres hetwork              | Astriceded      | Director of Public Relations               |
|         |   |                 | Director of Fubic Relations                |
| 2       | Monitor Timeline for moving applications to Cloud                             | As needed       | Senior Systems Administrator               |
|         | World Timeline for moving applications to cloud                               | A3 liceaca      | Director of Quality/Training               |
| 2       | Monitor & Record Downtime due to County IT issues                             | As needed       | Senior Systems Administrator               |
| J.      | Monitor & Record Downtime due to County IT issues                             | As fieeded      | Director of Quality/Training               |
| 4       | Customer Service Survey   | Annually        | Senior Systems Administrator               |
| 4.      | Director of Quality/Training receives and compiles results.                   | Ailliually      | _  |
| Lluman  | Resources   |                 | System Engineer                            |
|         |   | Assessed        | Divertor of Human Bassimas                 |
| 1.      | Complete review of revised Human Resources policies and procedures to         | As needed       | Director of Human Resources                |
|         | ensure compliance.  | <u> </u>        | D:   |
| 2.      | Complete review of records of employee driver's license and proof of          | Annually        | Director of Human Resources                |
|         | insurance to ensure information is current and provide report.                |                 |  |
|         | Customer Service Survey of new staff for onboarding process.                  | Annually        | Director of Human Resources                |
| 4.      | Director of Quality/Training receives results.                                |                 |  |
| Operat  |   |                 |  |
| •       | ions: Facilities  |                 |  |
|         | Children's Board Family Resource Centers Maintenance Program:                 | April 2022      | Operations Engineer                        |
|         | Quality review efficiency of Maintenance Program reporting process.           | September 2022  | Director of Operations                     |
|         |   |                 | Director of Quality/Training               |
| 2.      | ALL CBHC owned/leased properties:   | Monthly         | Operations Engineer                        |
|         | <ul> <li>Maintenance walkthroughs are conducted monthly</li> </ul>            |                 | Director of Operations                     |
|         | <ul> <li>Checklist is used to record data</li> </ul>                          |                 | Facilities Maintenance Personnel           |
|         | <ul> <li>Maintenance actions are prioritized</li> </ul>                       |                 |  |
|         | In-house maintenance is completed   |                 |  |
| Operati | ons: Conference Center  |                 |  |
| 1.      | Customer Service Survey of a facilities procurement community review          | After each      | Manager of Conference Services             |
|         | team Director of Quality/Training receives and compiles results.              | procurement     | Director of Quality/Training               |
|         | · · · · · · · · · · · · · · · · · · ·   |                 |  |
| 2.      | Review MSDS Sheets ensuring every chemical in the building has a              | Quarterly       | Director of Quality/Training               |
|         | corresponding MSDS Sheet  | •               | Conference Services Manager                |
| СВНС: ( | Quality Assurance   |                 |  |
|         | Summarize the results of the FY20 data collected for training/events.         | March 2022      | Director of Quality/Training               |
|         | How would you rate your overall satisfaction with the Children's Board?       |                 |  |
|         | How would you rate the quality of your interaction with the Children's Board? |                 |  |
|         | How knowledgeable was the Children's Board staff who assisted you?            |                 |  |
| 2.      | All CBHC Customer Service Survey summaries are reported.                      | Report for FY21 | Director of Quality/Training               |
|         |   | March 2022      | CBHC Directors                             |
| 3.      | Ensure all purchases are in compliance with Procurement Procedure.            | Quarterly       | Director of Quality/Training Page 13 of 13 |

## **Good News**

from our funded partners

Regular Board Meeting October | 2021



### Big Brother Big Sister of Tampa Bay

#### 1-to-1 Comprehensive Mentoring



Big Brother Kevin and Little Brother Jaiden have been matched for more than two years. Jaiden was a super shy and quiet child when he first met Kevin. But after establishing a great relationship, Jaiden has opened up and enjoys his time and friendship with Kevin. Since the start of the match, Kevin always has a plan to try new activities with Jaiden, geared toward helping build his confidence. They have worked on overcoming their fear of heights together, have attended baseball games with big crowds, and even tried new foods together. All of these were things that Jaiden struggled with before meeting Kevin but now is comfortable with. Like all of us, Kevin and Jaiden struggled a little through the pandemic. It was hard for Kevin to think of fun and safe ideas for the two of them to do together without being around too many people. With the help of their Match Support Specialist and

Jaiden's mom, they found safe alternatives like going to the beach, participating in arts and crafts activities, and visiting local parks. Kevin and Jaiden are a great match and we look forward to watching them both continue to grow.



### REACHUP, Inc.

Giving Resources and Opportunities with Trust and Hope (GROWTH) with Doulas and Dads



REACHUP's Affirming Fatherhood Conference (AFC), funded by the Children's Board of Hillsborough County and other community organizations, businesses, and philanthropists, was a rousing success! This year, September 16-17, 2021, the topic at hand was "Fight the Good Fight: Stronger Bodies, Stronger Minds" — and how more than ever, we need super dad strength! The Conference was a studio hybrid, alternating between the Crossover Church Tampa, and the digital platform Lunchpool.

Presenters Dr. Kevin B. Sneed, Senior Associate Vice-President for USF Health and Founding Dean of the USF Health Taneja College of Pharmacy, and Clayton Sizemore, Founder and Senior Instructor at Mindful Movement Florida, discussed the importance of

fathers getting and keeping their minds and bodies right to successfully fight the challenges COVID has brought into our families. J. Ricc Rollins, of Riccardo's Menswear, conducted a humorous and informative session on how men should and can look good as well as feel good. An intergenerational panel of four dads shared their personal experiences with their health and wellness behaviors.

Four fathers were inducted into the Affirming Fatherhood Hall of Fame, including Mr. Alvin Eberhardt II, who has participated in all REACHUP's fatherhood programs, including 24/7 Dad® and Stronger With Involved Focused Fathers (SWIFF). Both programs are generously funded by the Children's Board of Hillsborough County. Other inductees included Jorge Velazquez, Program and Partnership Manager, Beth-El Farmworker Ministry; Russell Johnson, Director, Tampa Urban Young Life, and Rashid Mizell, Community Health Worker / Fatherhood Practitioner, John Hopkins All Children's Hospital's Healthy Start Program. And since 2015, the AFC ended with the Father's Pledge taken by the fathers and father figures to be the best dads possible!

More than 100 participants were in attendance, including 37 fatherhood practitioners representing the member organizations of the National Healthy Start Association. Additional attendees included local fatherhood practitioners, faith and community leaders, researchers, students, and community residents.

### Tampa Metropolitan Area YMCA

#### Community Learning Center at Sulphur Springs



One of our top goals at the Community Learning Center is to combat summer learning loss and increase our students' fluency and comprehension skills by instilling an excitement for reading.

With that in mind, at the close of our summer camp session, we held a book fair to get our kids excited about the beginning of a new school year. During the weeks leading up to the book fair, the students were able to earn "book bucks" by exhibiting good behavior, following directions, and being kind to others. The students were then allowed to spend their earned "book bucks" choosing books, notebooks, scented markers, bookmarks, fun pencils, pencil cases, and more.

The campers were so proud to earn their spending money and it created a wonderful sense of excitement centered around literacy.





(continues on next page)

### Tampa Metropolitan Area YMCA

#### Community Learning Center at Sulphur Springs



We love to celebrate and reward our participants when they maintain good behavior in our program and prove that they are taking school seriously when they work hard to attend every day. Thanks to funding from the Children's Board, we were able to provide brand new backpacks filled with school supplies to 50 of our program participants who achieved these critical benchmarks. We are so appreciative of the Children's Board for helping us to ensure our students are coming to school with all the tools they need for success.







### Seniors In Service of Tampa Bay

#### **Readers In Motion**



Throughout September, the Seniors in Service's Readers in Motion program visited participating Kindergarten, First, and second-grade classrooms at Oak Grove Elementary to deliver backpacks filled with essential supplies! Along with the necessary materials such as pencils, scissors, notebooks, folders, glue sticks, erasers, colored pencils/crayons, and markers, our Readers in Motion students also received sensory manipulatives, phonics workbooks, headphones, write and wipe boards, and age-appropriate reading books with STEM and SEL components!

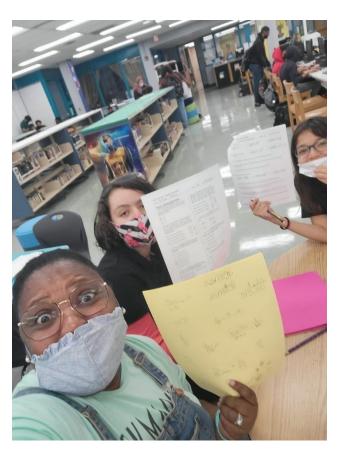
For over five years, our students have looked forward to what has affectionately been coined- "Backpack Day." From the beginning of the school year up until they receive their backpacks, students view their Education Advocate, also commonly known as their Classroom Grandparent, as a staple to their academic year! Our Education Advocates provide one-on-one and small group assistance to students in participating Readers in Motion classrooms, as well as motivate them to complete reading challenges and daily reading activities. Backpack Days are exciting for the entire classroom—students, teachers, and Education Advocates alike. Students, families, and teachers use these new materials to create an encouraging learning environment at home AND in the classroom. Their backpacks signify the beginning of an amazing year as Readers in Motion students!

This year has been particularly monumental to students in second-grade classrooms – the first students to be able to join Readers in Motion THREE YEARS in a row! Our team is thrilled to expand this program into 2nd grade, and we look forward to what this year brings! This would not be possible without the continued support from the Children's Board of Hillsborough County!



### **Boys & Girls Clubs of Tampa Bay**

After-Zone Middle School Initiative



Pierce's morning program has been focused on assisting incoming sixth graders with their first math assessment. Many of the members expressed being nervous and were not confident in their math skills due to the pandemic. After-Zone Teacher, Mrs. Sutton, and her team worked with 6th graders in groups of two every morning for a few months to help build their confidence and knowledge. We recently learned all participating 6th graders passed their benchmark! Below is a picture of Mrs. Sutton and two students. The morning program's next focus will be assisting members in Civics.



### **Preserve Vision Florida**

#### Children's Vision Health and Safety Services

One of Preserve Vision Florida's core values is to provide free vision screenings to all communities in Hillsborough County that may not have adequate access to care. We provide screenings and education to large preschools and we love to provide services to smaller family home daycares as well. Some family daycares have not been able to allow PVF in due to COVID restrictions, so we are seeing a lot of children that have not had a vision screening in the last year. This is a picture of a screening at Yani Playland Family Daycare. We had a lot of fun providing education on UV eye safety, toy eye safety, and information on objects that may be unsafe for our eyes in our homes and at school. We then screened the vision of the children and sent them home with a coloring book that reinforced all that we discussed as well as sunglasses to protect our eyes. The staff at Yani appreciated the service and can't wait for PVF to return next year!



### **Enterprising Latinas**

#### Women's Opportunity Initiative

Enterprising Latinas held the "100 Women Rising!" graduation celebration at the Wimauma Opportunity Center for its members who completed five different workforce development and other skills training programs between January and September 2021. As part of their personal plans for economic prosperity, many participants of the Women's Opportunity Initiative completed different trainings to increase their workforce, personal, employment, or self-employment skills. Members were excited to have completed the Business Development training, the Financial Education course offered by Project Prosper, the Nurturing Parenting course offered in partnership with Success for Kids and Families, the Food Protection Management training, and the Digital Literacy course, offered in partnership with Mt. Moriah M.B. Church and First Prospect M.B. Church in Wimauma. Members shared their testimonies about how much they learned in the different courses, especially new ways of managing family stress, losing their fear of using computers, and envisioning a different future for themselves and their families. They also highlighted the new friendships created with other members through these courses. We salute these brave women for creating their own stories of success!





### Glazer Children's Museum

#### Summer Passport Program at Camp Imagination



Thanks to the generous funding provided by the Children's Board of Hillsborough County's Summer Passport program, Camp Imagination was able to host 52 children for one to two weeks of their 2021 summer at Camp Imagination. Campers explored the intersections between literacy, art, history, and STEM concepts and developed their identities in each. In addition to our carefully curated curriculum, campers enjoyed visits from therapy dogs, writing lessons from a poetry teacher, and private playtime in our museum exhibits. Camp Imagination campers were encouraged to challenge themselves to try new things, collaborate and play with new friends, ask questions, and use their imaginations.







#### **North Tampa**



#### **Testimonial**

Marcela Garcia started actively participating at the Center through the "Learn and Play" classes provided at the CBFRC in North Tampa. As Ms. Garcia was becoming a new mother after 20 years of having her now-grown children, she understood that receiving a little help was just what little Sophia needed. After attending one of the "Learn and Play" activities Ms. Garcia decided to ask for further assistance from the CBFRC staff.

Ms. Garcia could not have been happier. All CBFRC staff was committed to providing a great experience and services to both Marcela and little Sophia. Ms. Garcia and her family received vision & hearing screenings, medical and dental appointments, baby items and car seats, groceries,

and hygiene bags from resources in the community, job fairs information, and most importantly the ability to participate in several activities with Sophia.

When we asked Ms. Garcia if she could be our success story, she felt honored and happy to be the voice of the services and opportunities the CBFRC at North Tampa were able to provide. As for Sophia, all interactions, and classes she participated in have been perfect for her improving social skills. Ms. Garcia just felt comfortable to know that we were able to give her tools that enhance her relationship with her daughter.



#### **Plant City**





The Benders have been coming to the Children's Board Family Resource Center (CBFRC) in Plant City as a family since January of 2019. When the CBFRC re-opened in July 2021, the Bender Family was one of the first we called with the good news!

"My family is beyond excited to have the Family Resource Center back in Plant City. Not only is it a safe place for my children to play and interact with other children, but it also has wonderful programs that my family thoroughly enjoys and grows from. The math tutoring program has been beneficial to my daughter's education and development this year. The yoga class every Friday has inspired my family to start exercising daily. We want to thank the Center for being a wonderful part of my children's development." - Dieudonne Bender

Dieudonne has also joined the CBFRC's Community Advisory Council, and we are looking forward to her deeper involvement in the success of the programming offered here.



#### Brandon

#### **Testimonial**



Mr. Lee came into the Family Resource Center after being laid off from his job of 15 years. It had been quite some time since he had to apply for new employment & was hoping to get some help with updating his resume. On his first visit, he met with our Intake and Referral Specialist, Marile, who assisted him in his job search, updating his resume, and completing his online applications.

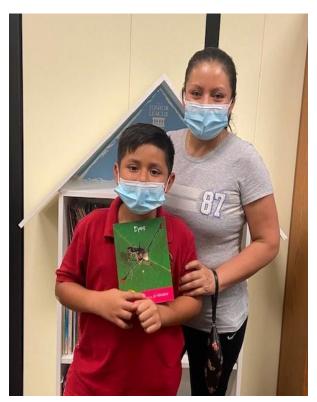
Mr. Lee has happily updated our team with the news that he got the job that he wanted. Not only did they hire him, but since starting the job he quickly received a promotion!

In Mr. Lee's most recent visit to the center, he told the team about his great news & expressed interest in continuing his education by obtaining computer skills training. Our Family Specialist, Solange, was able to link Mr. Lee with several computer training options in the Tampa area and online. He celebrated with our team that day and we look forward to hearing about his continued career achievements!



#### **Central Tampa**

#### **Testimonial**



Luis and his family are members of the Central Tampa Family Resource Center. Luis is one of our children that regularly attends the Sighting Sight Words class each week. Luis is very committed to his education and loves to explore new things. Luis mother is very happy with the progression that Luis has made since attending the program. She dedicates her time to helping him achieve his dreams.

In Central Tampa, we've seen Luis progress by learning and memorizing the Sight Words in just eight weeks. Luis loves to read books and participate in the Resource Center's competitions and loves to participate in other center activities.

The staff here at the Resource Center are so proud of the hard work that Luis is doing and we wish our young center members success!





#### **Outreach Events Calendar**

The Children's Board will have a presence at the following community events. Contact Dexter Lewis, Director of Public Relations, at <a href="mailto:lewisbd@childrensboard.org">lewisbd@childrensboard.org</a> for more information about a particular event.

#### November

11.02.21 Children's Board Free Tuesday

Glazer Children's Museum

110 West Gasparilla Plaza, Tampa

10:00 am-5:00 pm

11.06.21 Multicultural Fest

Westshore Plaza

250 Westshore Plaza, Tampa

12:00 pm-5:00 pm

10.13.21 Rise Up For Peace

Macfarlane Park

1700 MacDill Avenue, Tampa

12:00 pm-4:00 pm